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TERMS AND CONDITIONS OF HIRE

A. Definitions

- i. This contract is made between LimoWest / 888 Town Cars, referred to below as 'the Company' and 'the Client' being the person named as such in the Booking Form.

B. Booking

- i. The signed Booking Confirmation and deposit must be received by the Company not more than seven days from the date of the provisional booking, or cleared funds not later than the day before the hire if this is less than seven days from the date of the provisional booking. If this condition is not met, the Company cannot guarantee availability
- ii. The deposit is not refundable if the contract is cancelled by the Client. Cancellations and variations must be made in writing.

C. Payment

- i. The balance of the quoted price must be paid before the hire or to the driver at the time and place of the first pick-up.
- ii. Any additional charges, incurred during the hire, must be paid to the driver at his discretion, but no later than the completion of the hire
- iii. Deposit cheques should be made payable to LimoWest. All payments to the driver must be in cash.
- iv. Any Charges for Car Parking or Tolls are not included in the quoted price. Car Parking charges apply to continuous hires.

D. Grace Period

- i. A 15 minute grace period shall be established for a late arrival of your limousine due to weather, accident, traffic or other misfortune. Your time will be made up.

E. Damages to Limousine and General Conduct

- i. The Client who books the Limousine will be responsible for all damages to the Limousine caused by self or any other of their party. There is a \$250 minimum charge excess cleaning fee, this covers drinks spillages, vomit or any other staining or soiling of the car. All costs to repair any damages will be charged.
- ii. Broken Glasses are charged at \$10 per glass.
- iii. If the contract is paid by credit card or a credit card number is on file, the client authorizes us to charge that card for repairs/cleaning/overtime.
- iv. It is law for seat belts to be worn by all passengers. All passengers must wear the seatbelts provided and wait for the chauffeur to open the doors.
- v. Any passengers who shout abuse and/or lean out of the window will be deemed to be acting inappropriately and may be asked to leave the vehicle.
- vi. Any disorderly conduct by client or their party will terminate this contract with no refund.
- vii. Any passengers causing trouble with members of the public which results in damage to the vehicle will be charged and the police may be called.
- viii. The client and their party must at all times comply with the road traffic regulations.
- ix. Any abuse, verbal or otherwise, given to the driver will result in immediate termination of the hire with no refund.
- x. We reserve the right to refuse any passenger(s) who are unfit to travel.

F. Smoking/Alcohol/Eating/Drugs

- i. The consumption of alcohol is NOT permitted in the vehicle.
- ii. For hygienic and cleanliness reasons the Company operates a strict no smoking and no eating zone inside its vehicles.
- iii. The Company does not condone the use of drugs and any passengers seen participating in drug use will cause immediate termination of the hire, regardless of the location, with no refund.

G. Overtime

- i. Any extension to booking times maybe charged at \$70 per 15 minutes. If you need to change the times please call the office, however we cannot always guarantee we can accommodate any request.

H. Cancellation

- i. The hire fee is payable in full if the contract is cancelled in writing by the Client within forty eight (48) hours of the hire
- ii. Violation by the Client, or his party, of terms C,E or F will result in the contract being terminated, with no refund
- iii. In the event of the contract being cancelled by the Company, for reasons other than those mentioned above, a full refund of all payments will be given. This is the limit of liability of the Company.

I. Articles left in the vehicles

- i. The Company is not liable for any articles left in the limousine during or after the hire. Unless previously agreed we do not guarantee that different legs of a journey would be in the same vehicle therefore it is not always possible for belongings to be left in the vehicle between legs.

J. Liability

- i. In the event of mechanical breakdown, the Company will endeavour to minimize disruption to the Client. This is the limit of liability to the Company.
- ii. The company does not accept any liability for any consequential losses.
- iii. The Company cannot be held liable for any delays, and sub sequential losses.
- iv. The Company is NOT liable for injuries.

ANY VARIATIONS TO THE AGREED HIRE MAY INCUR AN ADDITIONAL FEE FOR EXAMPLE:

- i. All additional pick up/drop off points not agreed at the time of booking maybe charged.
- ii. Any change of destination or return address may incur additional charges.